

PART B – DESCRIPTIVEC. Answer *any five*. (5×5 = 25)

1. Discuss the different types of team.
2. What are the components and benefits of cultivating empathy?
3. Explain the three criteria used in navigating complex problems.
4. Discuss on team attributes.
5. Bring out the differences between groups and teams.
6. Why is emotional intelligence critical for college students?
7. Explain leadership traits?

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2026

(FYUGP)

(2nd Semester)

VAC

Paper Code : VAC

(**Soft Skills**)Full Marks : 37.5Pass Marks : 40%

Time: 2 Hours

*The figures in the margin indicate full marks
for the questions.*

PART A – OBJECTIVE

A. Choose the correct answers: (½×11= 5½)

1. Teams are characterized by their
 - a) Collective commitment to a shared purpose
 - b) commitment
 - c) individual purposes
 - d) none of the above
2. In teams, leadership is often more

a) Hierarchical	b) formal
c) decentralized or distributed	d) centralized

(2)

3. Core components of Emotional Intelligence are
 - a) Motivation
 - b) Self-awareness and motivation
 - c) Empathy and motivation
 - d) Self-awareness, self-regulation, motivation, empathy and social skills
4. Components of empathy are
 - a) Compassionate empathy
 - b) Emotional empathy
 - c) Cognitive, emotional and compassionate empathy
 - d) Cognitive, emotional, compassionate and mental empathy
5. Adaptability involves
 - a) a combination of being flexible and rigid
 - b) being rigid throughout
 - c) a combination of being flexible and adaptable
 - d) being careful
6. Neuroplasticity is the process of the brain's capacity to
 - a) Remain constant irrespective of changes
 - b) remain agile but without adaptation
 - c) change and adapt throughout a person's life
 - d) none of the above
7. A powerful trait exhibited by strong leaders is
 - a) Being authoritarian
 - b) embracing vulnerability
 - c) being inconsistent
 - d) embracing imperviousness

(3)

8. Problem-solving involves identifying, analyzing, and
 - a) downgrading problems
 - b) resolving problems
 - c) resolving problems in a systematic manner
 - d) resolving problems on a theoretical basis
 9. Complex problems are often characterized by
 - a) ambiguity
 - b) clarity
 - c) vision
 - d) results
 10. Soft skills are
 - a) transferable
 - b) technical
 - c) transitory
 - d) both b and c
 11. Soft skills encompasses
 - a) Communication
 - b) Problem-solving
 - c) Leadership and teamwork
 - d) all of the above
- B. Answer **any seven**. (1x7=7)
1. Define servant leadership.
 2. State two unique characteristics of teams.
 3. Define group.
 4. Mention the three types of team conflicts.
 5. What is feedback mechanism?
 6. Give the full form of FMRI and EEG.
 7. What is evaluation?
 8. What is problem-solving?
 9. What is Tuckman's model?

(Continued)

(Turn Over)